

SWTCIE ILLINOIS COMMUNITY OF PRACTICE AGENDA WEDNESDAY, MARCH 6, 2024

- 2:00 INTRODUCTION
- 2:10 PRESENTATION

 SWTCIE ILLINOIS CUSTOMER SELECTION DR. PAUL WEHMAN

 AND JENNIFER MCDONOUGH VIRGINIA CONSULTANTS
- 2:30 QUESTION AND ANSWER
- 2:45 CUSTOMER CASE STUDY THE WORKSHOP
- 3:15 OPEN DISCUSSION
- 3:30 NEXT STEPS/ADJOURN